



## **BECKHAM BROS. INC. RETURN POLICY**

### **For Non-Dealers/Online Orders**

At Beckham Bros. Inc., we will make every effort to ensure that your customer experience meets our expectations. If you wish to be issued a refund, we require that you note and/or follow the procedures outlined below.

1. Returns and refunds are discretionary.
2. Custom orders are final sale and are non-returnable.
3. Any discontinued SKUs or products sold by Beckham Bros. Inc. are final sale.
4. If the Customer purchases an order online via Beckham Bros. Inc.'s website, additional charges apply for freight.
5. Any product that is purchased by the Customer prior to the product being discontinued or dropped by Beckham Bros. Inc., is final sale and therefore cannot be returned.
6. Beckham Bros. Inc. will not accept any returns on any products in which the boxes/cartons/packaging have been opened or tampered with. Beckham Bros. Inc. reserves the right to reject damaged or tampered boxes/cartons/packaging and product will be discarded by Beckham Bros. Inc.
7. A full refund may be issued within thirty (30) calendar days from date of invoice, contingent upon the product being: 1) current stock at Beckham Bros. Inc. and Dye Lot; 2) the product remains intact without tampering and/or opening of box/carton/packaging; 3) Beckham Bros. Inc. approves refund request for an Authorized Return; and 4) the Customer pays the restocking fee in full.
8. The Customer is subject to a restocking fee of 35% of the value of each product. The restocking fee must be paid in full prior to any approval of an Authorized Return.
9. Upon approval for an Authorized Return by Beckham Bros. Inc., the Customer will receive instructions from customer service regarding the physical return of the product at the warehouse. The Customer is responsible for arranging drop-off and or transportation of the returning product within **fifteen (15) calendar days** of receiving the return authorization.
10. For product drop off that has been approved for an Authorized Return at the warehouse, Customer must provide to the warehouse the same day and time as product drop off a copy of the authorized refund form.

BECKHAM BROS. INC.

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