

## BECKHAM BROS. INC. RETURN POLICY For Dealers

At Beckham Bros. Inc., we will make every effort to ensure that your Dealer experience meets our expectations. If you wish to be issued a refund, we require that you note and/or follow the procedures outlined below.

- 1. Returns and refunds are discretionary.
- 2. Custom orders are final sale.
- 3. Any discontinued SKUs or products sold by Beckham Bros. Inc. are final sale.
- 4. Any product that is purchased by a Dealer prior to the product being discontinued or dropped by Beckham Bros. Inc., is final sale and therefore cannot be returned.
- 5. Beckham Bros. Inc. will not accept any returns on any products in which the boxes/cartons/packaging have been opened or tampered with.
- 6. A full refund may be issued within sixty (60) calendar days from date of invoice, contingent upon the product being: 1) current stock at Beckham Bros. Inc.; 2) the product remains intact without tampering and/or opening of box/carton/packaging; and 3) Beckham Bros. Inc. approves refund request for an Authorized Return.
- 7. Beckham Bros. Inc. reserves the right to reject damaged or tampered boxes/cartons/packaging.
- 8. Upon approval for an Authorized Return by Beckham Bros. Inc., the Dealer will receive instructions from customer service regarding the physical return of the product at the warehouse. The Dealer is responsible for arranging drop-off and or transportation of the returning product **within fifteen (15)** calendar days of receiving the return authorization.
- 9. For product drop off that has been approved for an Authorized Return at the warehouse, the Dealer must provide to the warehouse the same day and time as product drop off a copy of the authorized refund form.

**BECKHAM BROS. INC.** 

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